



Guide: Campeon Card

Step-by-step tutorial

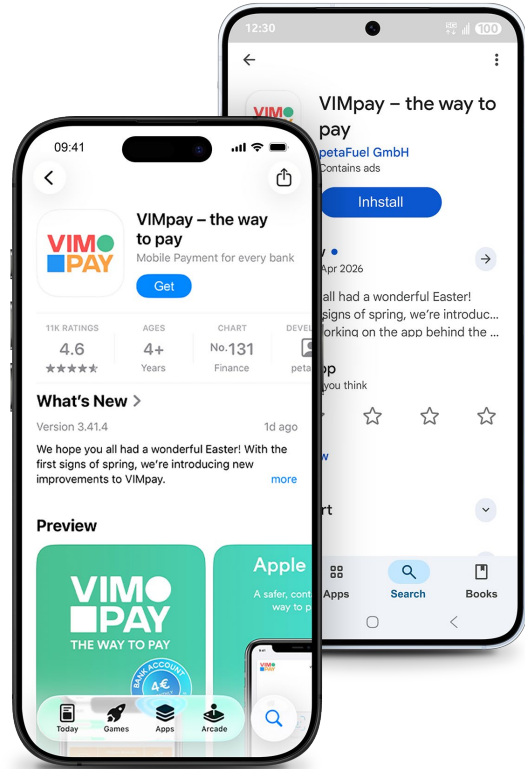
Create VIMpay account

01

Download VIMpay app

The VIMpay app can be downloaded via the App Store.

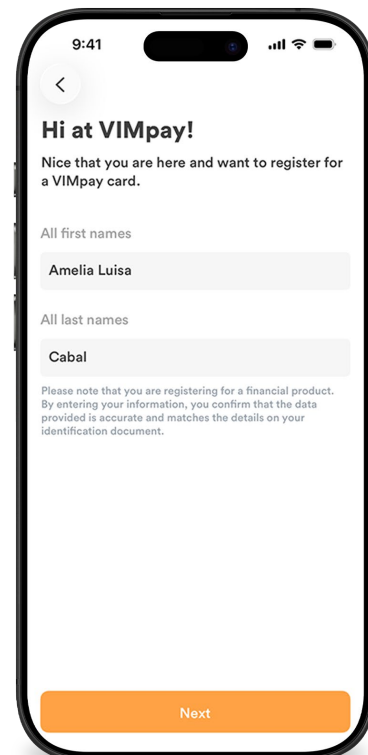
Note: Download the VIMpay app to your company smartphone via the IFX store:



02

Enter first and last name

Enter all your first and last names to register for your VIMpay account.

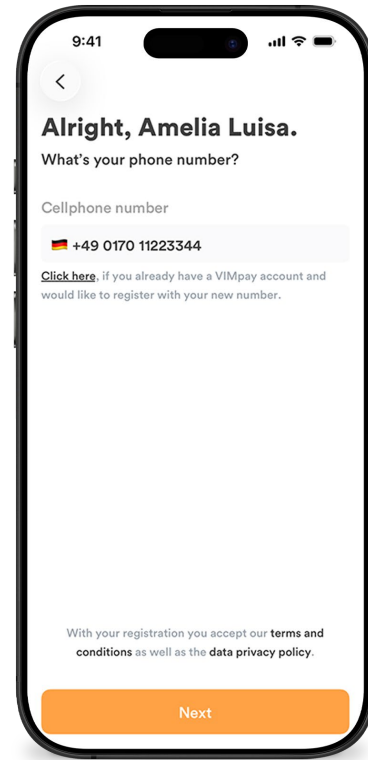


03

Enter mobile phone number

Enter your mobile number with which you want to open your VIMpay account.

Note: The mobile number along with your password are your VIMpay login details.

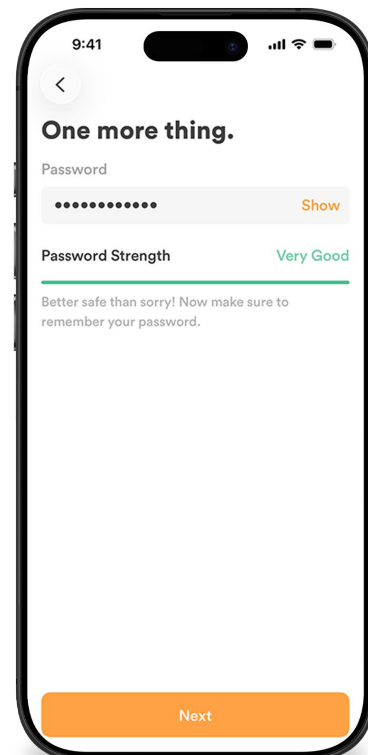


04

Set password

Choose a strong password to protect your VIMpay account.

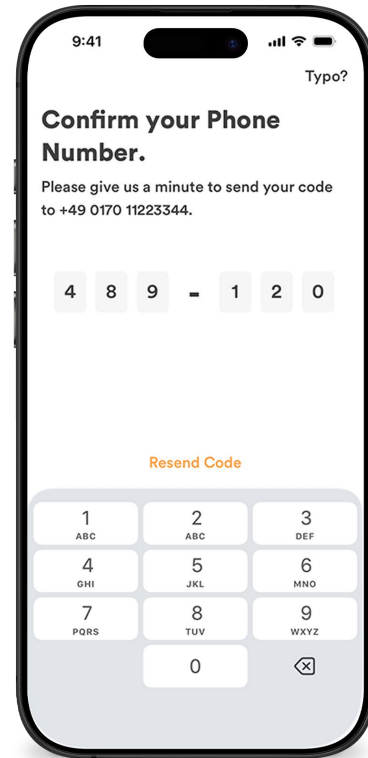
Hint: The strength of your password is displayed in the app as you type it in.



05

Confirm phone number

You will receive a 6-digit code by SMS, with which you confirm your mobile phone number.

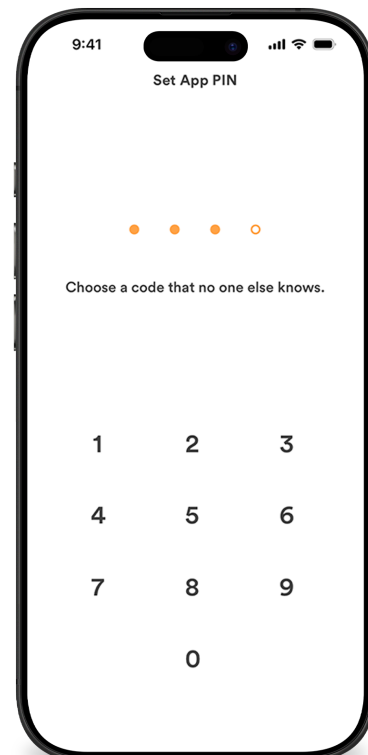


06

Set App PIN

For your security, choose a 4-digit app PIN to protect the VIMpay app.

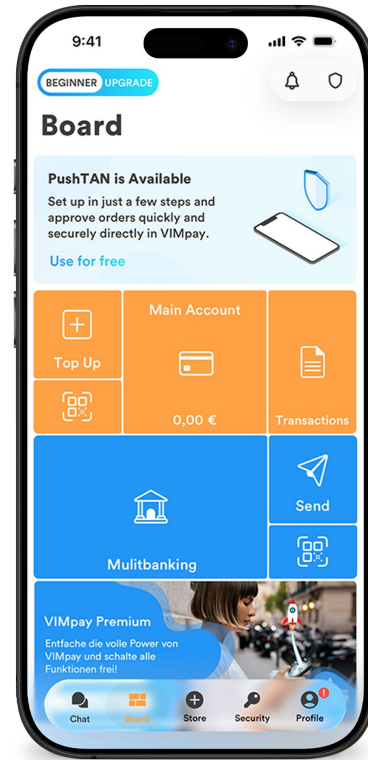
Hint: You can also open the VIMpay app using biometrics e.g. FaceID or TouchID if you have one of the methods set up in your device.



07

Registration successful

If the registration is successful, you will get to the VIMpay board for the first time and see the VIMpay segment for your account.



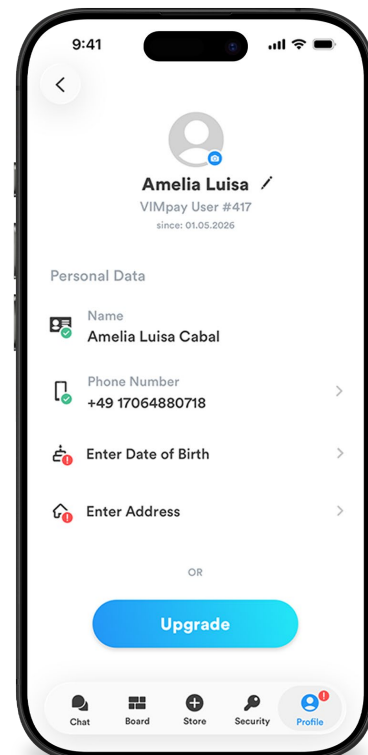
08

Complete data

After finishing the registration, complete your data in the profile tab to use VIMpay.

Required information::

- birth date
- address
- PEP-status
- bank account (also possible during initial top up process)



Step-by-step tutorial

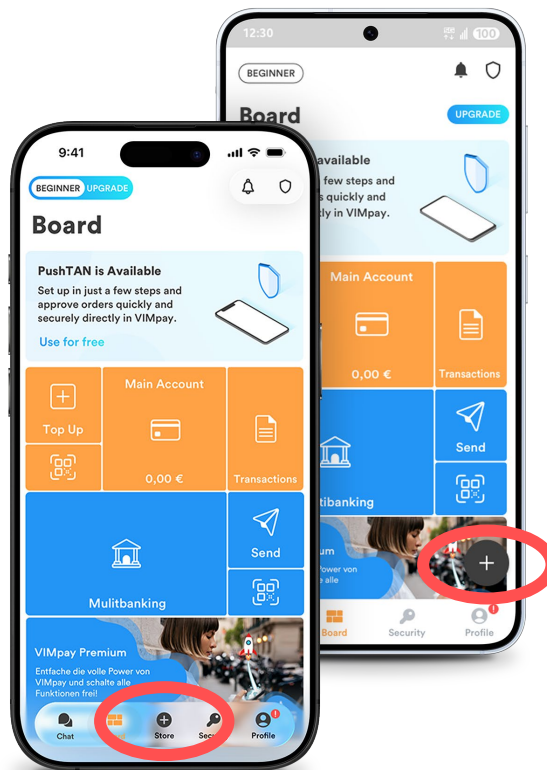
Set up Campeon Card

01

Add Campeon Card in VIMpay Store

iOS: Type on the plus icon in the tabbar to open the VIMpay store.

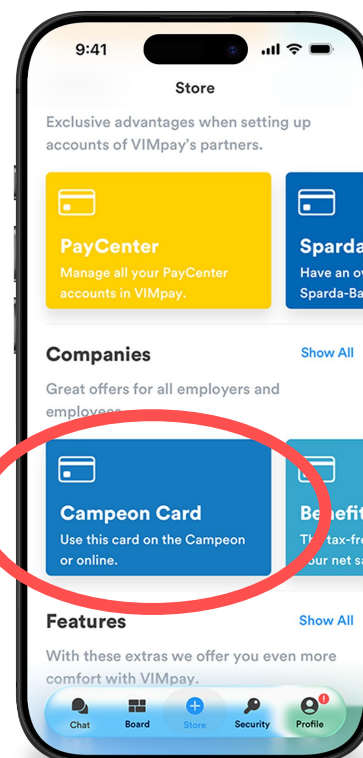
Android: Tap the plus icon at the bottom right next to the tab bar to open the VIMpay store.



02

Select Campeon Card

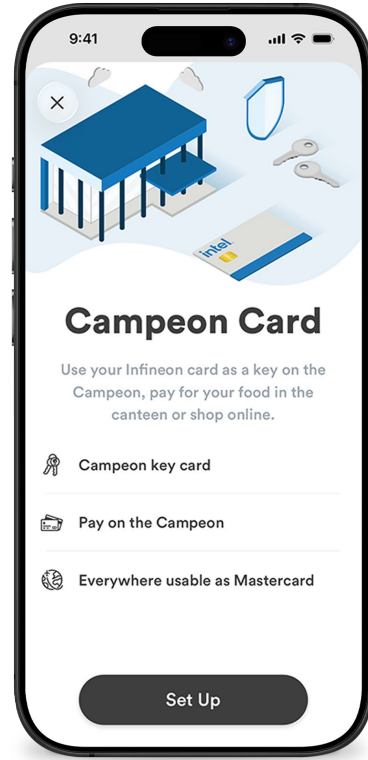
In the VIMpay store you will find the Campeon Card segment to add your card to your VIMpay account.



03

Start Campeon Card setup

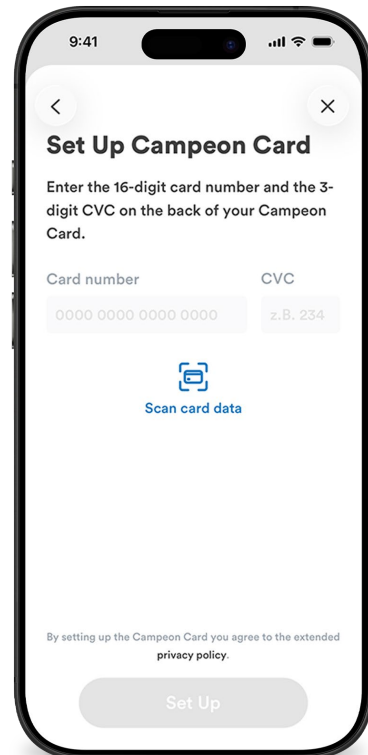
As soon as you tap on the Campeon Card section in the VIMpay Store, the setup process will begin.



04

Set up Campeon Card

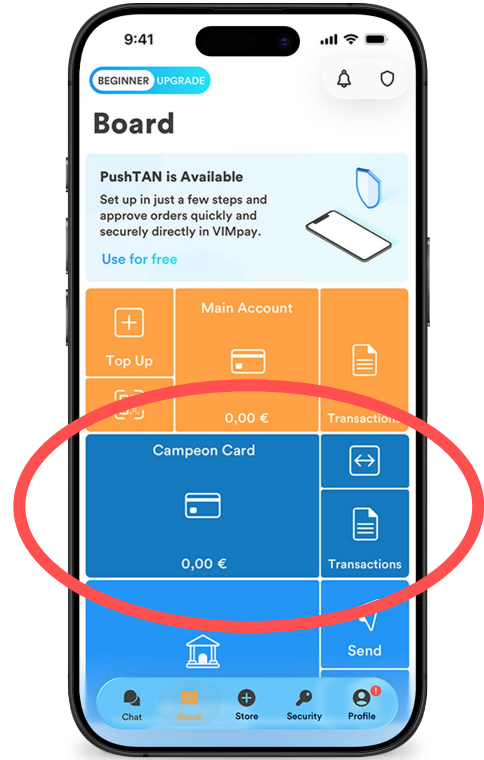
Enter the 16-digit card number and the 3-digit CVC found on the back of your ID badge.



05

Campeon Card setup successful

Once you set up Campeon Card in VIMpay Store, the Campeon Card segment will appear in VIMpay board.



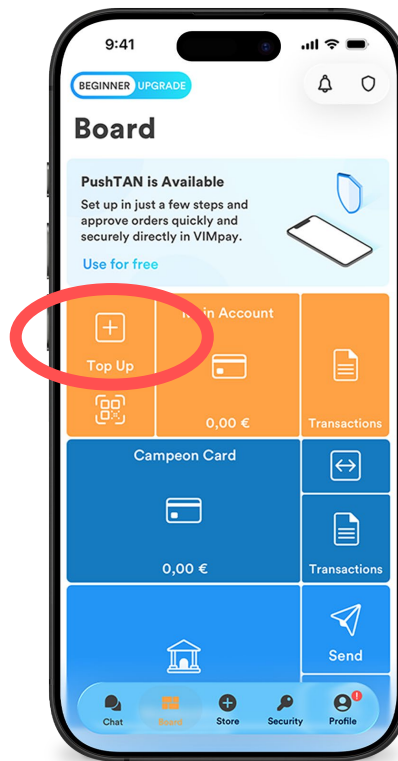
Step-by-step tutorial

Top up your VIMpay account for the first time

01

Start Top up process

Once you've registered, you'll usually be taken straight to the initial top up screen in the app. If you've skipped this step, you can start the top up process by tapping the plus icon in the orange main card section.

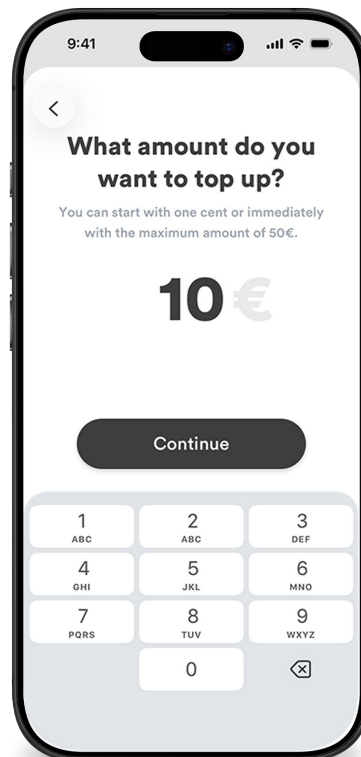


02

Enter the top up amount

First, enter the amount you wish to top up.

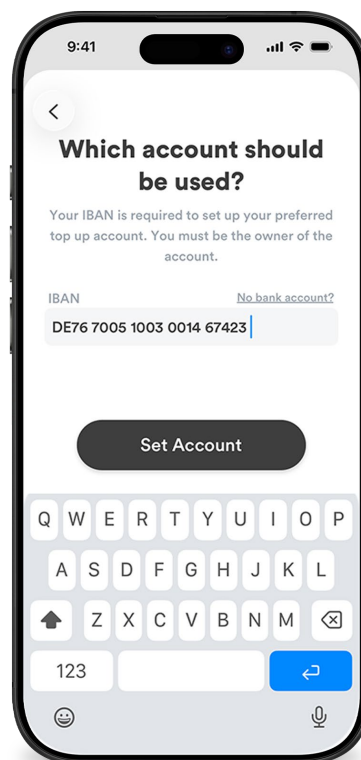
Please note: There is a daily recharge limit for instant top up. You can find more information about our limits [here](#).



03

Enter reference bank account

Enter the IBAN of your private bank account from which you want to top up VIMpay. In the Lite model, you can only top up from this account.

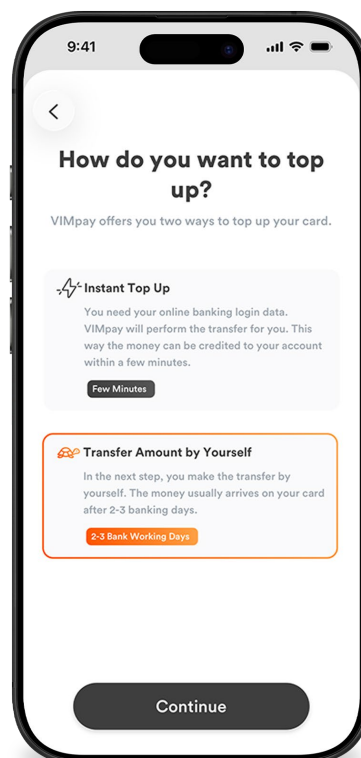


04

Execute top up

Next, choose how you'd like to top up. You can do this via the app's instant top up feature or manually via your bank's online banking service (manual top up).

Depending on the top up method, please proceed to page 17 of this document (manual top up) or page 21 (instant top up).



Step-by-step tutorial

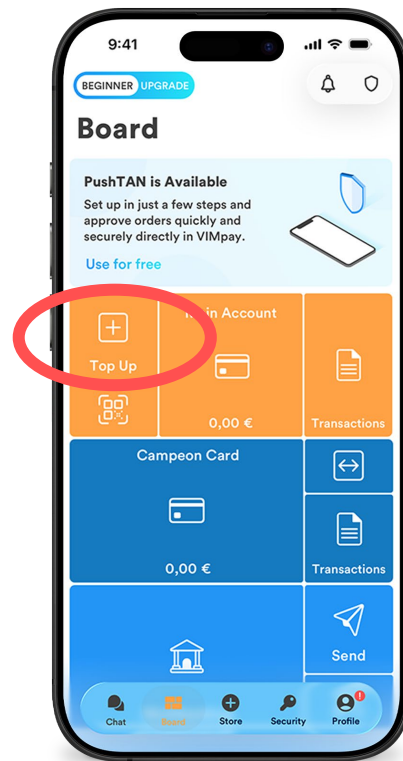
Top up VIMpay account via onlinebanking (manual top up)

01

Start top up

Tap the '+' icon in the VIMpay section to top up your VIMpay account.

Follow the next steps in the app.

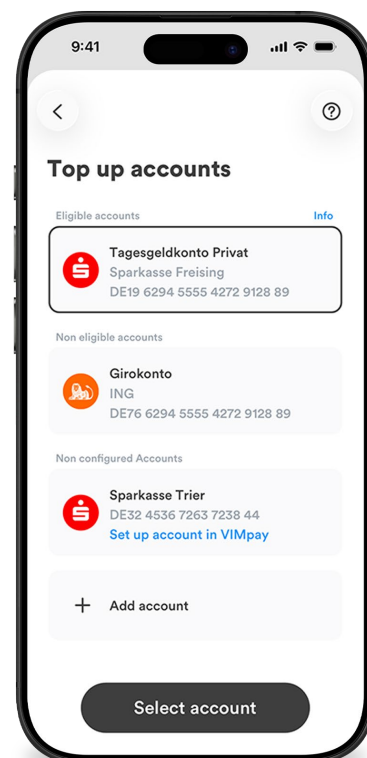


02

Enter top up amount

Enter the IBAN of your personal bank account or select a pre-registered top up account from which you wish to top up your VIMpay balance.

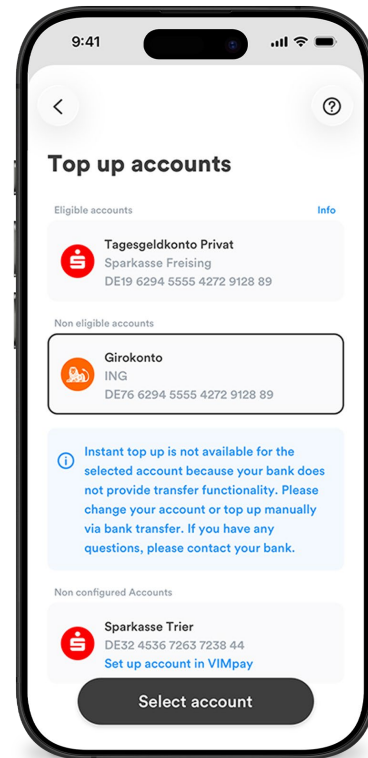
Note: In the Lite plan, you can only top up your balance via this top up account. From the Basic plan onwards, you can top up your VIMpay balance from any number of bank accounts.



03

Non-reloadable accounts

If the account you wish to top up does not support the HBCI standard, you can only top up your VIMpay account manually.

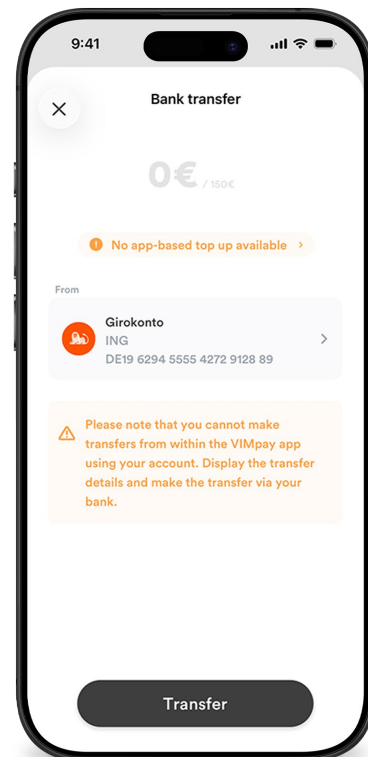


04

Execute manual top up

To top up your VIMpay account, you can make a manual SEPA transfer via your bank's online banking service. To do this, tap the 'Transfer' button.

Note: As an alternative to a manual SEPA transfer, you can also use the VIMpay instant top up feature. You can find out more [here](#).

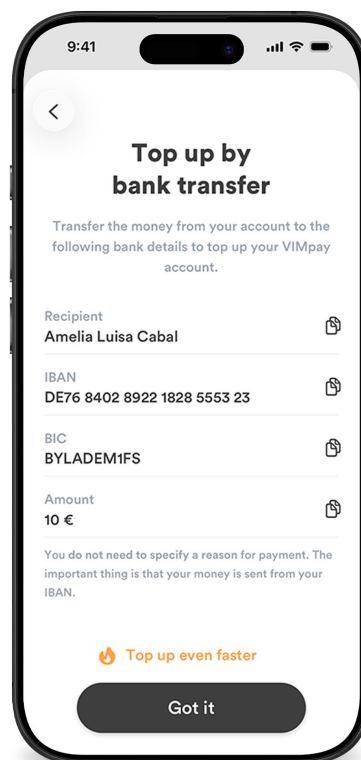


05

Execute bank transfer

You will be shown the account details (payee details) for the bank transfer, to which you can transfer the desired top up amount.

Note: When topping up manually via SEPA bank transfer, it takes 2–3 banking days for the credit to be added to your account.

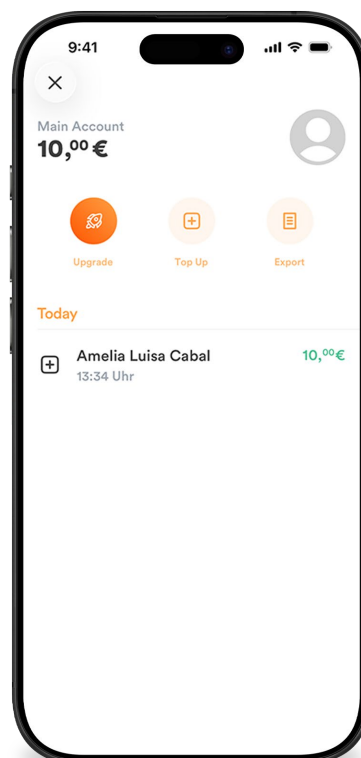


06

Top up successful

As soon as the transferred amount has been received, it will be credited to your VIMpay account (orange section). You can see the credit in the transaction history.

Note: From there, you can then transfer the balance to your Campeon Card via Money Swift. You can find out how this works [here](#).



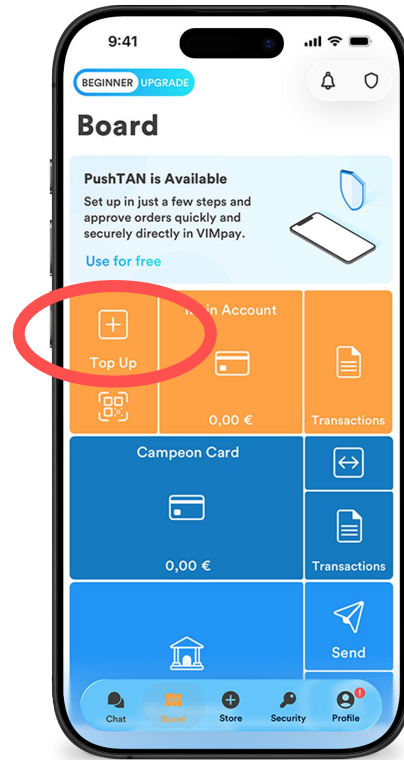
Step-by-step tutorial

Top up VIMpay account via Instant top up

01

Start Instant top up

Click on the "+" in the VIMpay segment to top up money to your VIMpay account.

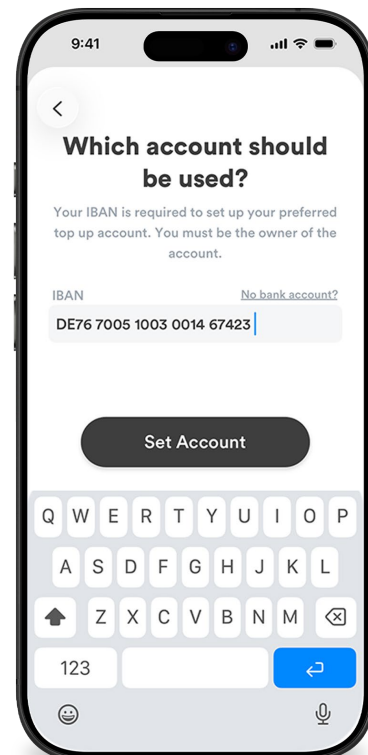


02

Select a top up account

Enter the IBAN of your private bank account from which you want to top up VIMpay.

Note: In the Lite model, you can only top up from this account. With the Basic model and higher, you can top up VIMpay from as many bank accounts as you like

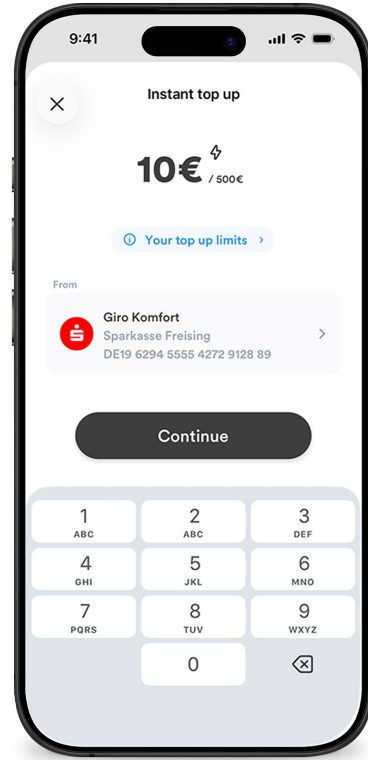


03

Enter top up amount

Set the amount you want to top up your VIMpay account with.

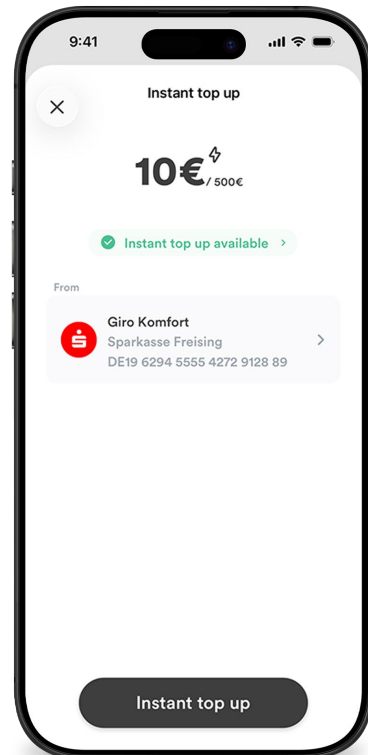
Note: There is maximum daily amount for instant top ups. You can find more information about our limits [here](#).



04

Execute Instant top up

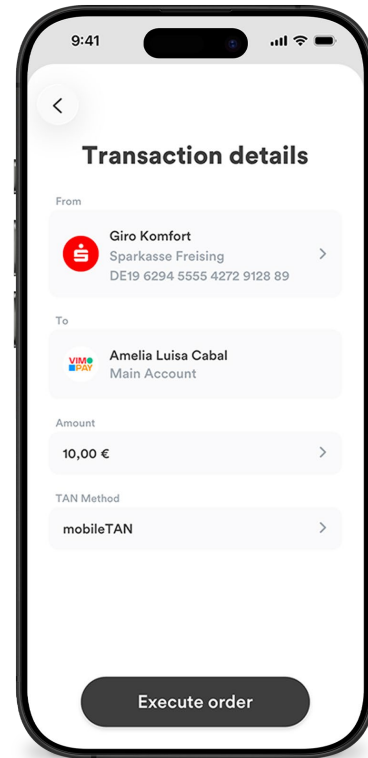
After checking the availability of instant top up in the app, accept by typing the 'instant top up' button and confirm the charge by typing 'execute order.'



05

Complete instant top up

You complete the instant top up by approving your transfer with the TAN sent to you or via your bank's website or app.

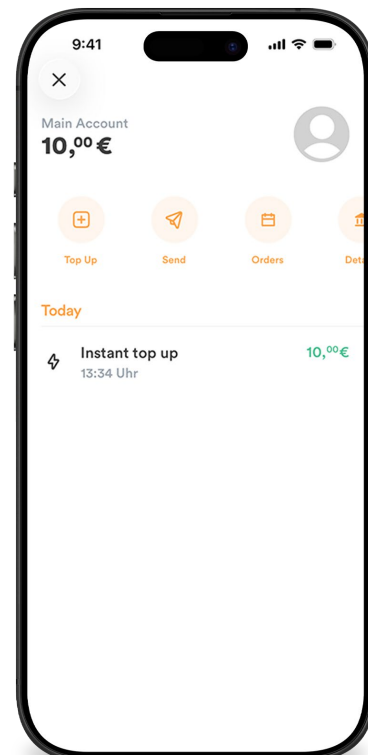


06

Instant top up successful

After confirmation, the money will be transferred to your VIMpay account in a few seconds.

You will also be notified via push notification as soon as your balance is credited. You can also see the balance directly on the VIMpay board.



Step-by-step tutorial

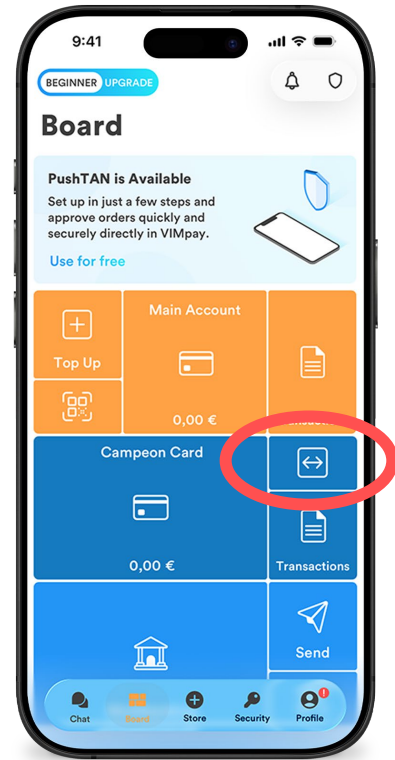
Top up Campeon Card (Money Swift)

01

Move money to Campeon Card with Money Swift

In order to pay with your Campeon Card, you need to transfer the funds from your VIMpay account to your Campeon Card via Money Swift.

Type on the arrow-icon in the Campeon Card segment to start the Money Swift function.

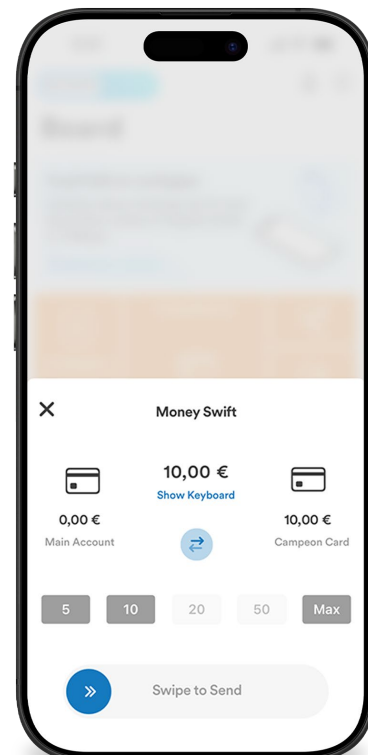


02

Execute Money Swift

In the Money Swift screen you now choose how much money you want to move from your VIMpay account to the Campeon Card.

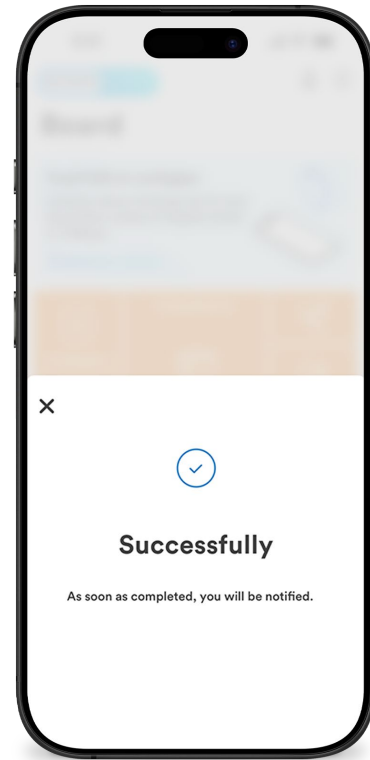
Tap the arrow to select which card you want to transfer the credit from and to. This allows you to transfer the credit back to your VIMpay main card.



03

Money Swift successful

If your Money Swift was successful, you will immediately receive a confirmation and see the balance in your Campeon Card segment.



04

Balance visible in VIMpay Board

After the successful Money Swift you will also receive a push message and see directly your balance in the Campeon Card segment.

